



**Disaster Preparedness, Response and Recovery Information
from the U.S. Department of Homeland Security,
the Federal Emergency Management Agency (FEMA)
and the White House Office of Faith-Based and Community Initiatives**

FINDING LOVED ONES

FEMA has launched the National Emergency Family Registry and Locator System at <https://asd.fema.gov/inter/nefrls/home.htm> or via phone at 1-800-588-9822. To make a report for a missing child please call at the National Center for Missing and Exploited Children: 1-866-908-9570 or visit their Web site at: <http://www.missingkids.com/>

REGISTER FOR FEMA INDIVIDUAL ASSISTANCE

FEMA offers two ways to apply for disaster assistance. The newest is to apply on-line through the Online Individual Assistance Center at <http://www.fema.gov/assistance/> or you can call FEMA to register 1-800-621-FEMA (3362) and register over the phone or TTY 1-800-462-7585 for the speech and hearing impaired.

Frequently asked questions about registering for FEMA Assistance can be found at: http://www.fema.gov/assistance/registration_faq.shtm

DISASTER RECOVERY INFORMATION

To apply for individual or public assistance, or to aid others in doing so, see www.fema.gov/assistance or call 1-800-621-FEMA (3362).

Small Business Administration Disaster Loan Information: <http://www.sba.gov/hurricanes/index.html>

Internal Revenue Service – Tax Relief in Disaster Situations: <http://www.irs.gov/businesses/small/article/0,,id=156138,00.html>

FEMA National Flood Insurance Program: <http://www.fema.gov/business/nfip/>

U.S. Department of Agriculture: Information and updates about USDA's hurricane relief efforts and information about food safety during power outages: <http://www.usda.gov/safety>

Environmental Protection Agency: Reporting environmental hazards, contact the National Response Center at National Response Center 1-800-424-8802 or visit <http://www.epa.gov/epahome/emergenc.htm>

REGISTER FOR AN SBA LOAN – HOMEOWNERS, NON-PROFITS, ORGANIZATIONS AND BUSINESSES CAN APPLY

Homeowners may borrow up to \$200,000 to repair their disaster-damaged real estate, plus up to \$40,000 to repair or replace personal property. Renters are also eligible to apply for up to \$40,000 to repair or replace property damaged by the disaster. Business of all sizes and private non-profit organization of all sizes may borrow up to \$2 million to repair or replace property damaged by the disaster. This includes damages to the building, inventory, furniture, machinery. Small businesses and private non-profits of all sizes that didn't suffer physical damages yet incurred financial losses after the disaster may be eligible for a working capital loan of up to \$2 million. This loan can be used to cover operating expenses.

Disaster survivors may now file their applications online via SBA's secure web site. For information about the SBA's disaster loan application process, contact the Disaster Customer Service Center at 1-800-659-2955, or by email at disastercustomerservices@sba.gov.

HOW TO DONATE GOODS AND SERVICES

There is a new, easy way to provide financial support, donate time and skills or donate needed products. The National Donations Management Network is a web-based system where individuals and the private sector can offer their support online to the voluntary organizations that are actively engaged in an ongoing disaster. FEMA works in partnership with the National Voluntary Organizations Active in Disaster (www.nvoad.org), the AIDMATRIX Foundation (<http://www.aidmatrixnetwork.org/fema/>) and private sector partners to direct donation offers to voluntary agencies in need as they support the thousands of displaced victims.

FEMA and AIDMATRIX entered into a cooperative agreement in 2006 to develop this donations management network. The AIDMATRIX Foundation offers a way to connect private sector or individuals wanting to offer support on-line to the leading organizations in humanitarian relief. The National Donations Management Network is located at www.fema.gov/donations.

Americans interested in volunteering or donating to hurricane response and recovery efforts can visit www.volunteer.gov. Coordinated through USA Freedom Corps in partnership with government and nonprofit partners, this site is the Federal hub for volunteer opportunities, donations and resources to meet pressing needs in affected communities.

Faith-based and other community organizations willing to assist with volunteer efforts can also contact their state Voluntary Organizations Active in Disaster (VOAD) point-of-contact at: www.nvoad.org/AboutUs/StateVOADs/tabid/76/Default.aspx.

In addition, local Citizen Corps Councils have helped to lead local preparedness efforts in many communities across the country. Organizations willing to join local response and recovery efforts can visit www.citizencorps.gov to find local Citizen Corps points of contact.

Individuals may also choose to volunteer through the American Red Cross, www.redcross.org.

ASSISTING STATE AND LOCAL GOVERNMENTS AFTER A DISASTER

Under the Disaster Recovery Purchasing Program, state and local government entities may purchase a variety of products and services from contracts awarded under [GSA Federal Supply Schedules](#) to facilitate recovery from a major disaster. To learn more about the GSA Disaster Recovery program click: <http://www.gsa.gov/disasterrecovery>

GETTING IN TOUCH

FEMA's Private Sector Office has dedicated personnel at the FEMA National Response Coordination Center (NRCC) to work with the business community to answer questions and handle requests for information. To contact the private sector desk at the NRCC please email: FEMA-NRCC-PRIVATE-SECTOR@dhs.gov

The DHS Office of Infrastructure Protection specifically works with our nation's owners and operators of Critical Infrastructure and Key Resources in affected regions under the National Infrastructure Protection Plan (www.dhs.gov/nipp) construct and per the National Response Framework. If you should have a request for information or a need to reach out to this office please contact the National Infrastructure Coordination Center at (202) 282-9201 or email at nicc@dhs.gov (More on the DHS Office of Infrastructure Protection here: http://www.dhs.gov/xabout/structure/gc_1185203138955.shtm)

The DHS Office of Faith Based and Community Initiatives can assist you in locating information, volunteering to assist and donation management. Feel free to reach to this office via email at: Infofbc@dhs.gov

BUSINESS PREPAREDNESS INFORMATION

For hurricane preparedness information visit Ready.gov

IRS Tips: ["As Hurricanes Bear Down, Taxpayers Should Safeguard Their Tax, Financial Records"](#)

[Federal Trade Commission tips on disaster preparedness](#)